

MEETING MINUTES

Project Name: IPRS	Doc. Version No: 1.0	Status: Final
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Meeting Name: IPRS Core Team Meeting
Facilitator: Travis Nobles
Scribe: Judy Perry
Date: 06/06/2007
Time: 10:00 – 10:30 a.m.
Location: Hargrove, Conference Room D

IPRS Core Team Attendees:

<ul style="list-style-type: none"> x Rick Kretschmer Sarah Harris x Cheryl McQueen Sara Parks Gary Imes Joyce Sims x Rick DeBell x Travis Nobles Thelma Hayter x Eric Johnson 	Others: <ul style="list-style-type: none"> Tim Sullivan Jamie Herubin x Sandy Flores x Mike Frost x Myran Harris Chris Ferrell x Deborah LeBlanc Debra Haraway
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Attendees:

<ul style="list-style-type: none"> x Alamance-Caswell x Albemarle x Catawba x Centerpoint x Crossroads x Cumberland x Durham x Eastpointe x Edgecombe-Nash x Five – County MHA Foothills x Guilford x Johnston x Mecklenburg x Neuse x New River 	<ul style="list-style-type: none"> x Onslow-Carteret x OPC x Pathways x Pitt Roanoke-Chowan x Rockingham x Sand hills Center x SE Center x SE Regional x Smoky Mountain x Tideland x Wake x Western Highlands x Wilson-Greene
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Attendees:

Item No. Topics

Area Programs, Division and EDS

1. Roll call
2. Please mute phones or refrain from excess activity to help with communications. Please state your name and which "area program" you are from when you speak. **Please do not place IPRS Core Team call on hold because of potential distraction to call discussion.**
3. Upcoming Check-writes (cut-off dates) – June 7, 14
4. Agenda items
 - **Retro Rate Adjustment Update**
 - **Update to Service Array**
 - **Telemedicine**
 - **CIS provider number and NPI**
 - Beta Test (NPI) Requirements Review
 - 100 records/LME/submission; Format test; full cycle run, 835
 - **Update scheduled termination: TBD**
 - IPRS Questions or Concerns
 - MMIS Updates – Tim Sullivan & Chris Ferrell
6. DMH and/or EDS concluding remarks
 - a. For **North Carolina Medicaid** claim questions / inquires please call EDS Provider Services at 1-800-688-6696 or 1-919-851-8888 and enter the appropriate extension listed below or 0 for the operator.
 - i. Physician phone analyst (i.e. Independent Mental Health Providers)-4706
 - ii. Hospital phone analyst (i.e. Enhanced Service Providers / LMEs) - 4707
7. Roll Call Updates

Next Meeting: June 13, 2007

For assistance with IPRS claims, adjustments, R2Web, accessing application, etc.
Call the IPRS Help Desk – 1-800-688-6696, ext 53355 or 919-816-4355
, M-F, 8 a.m.-4:30 p.m., excluding holidays.

IPRS Question and Answer email address – iprs.qanda@ncmail.net

ADMINISTRATION NOTES (10:30 a.m. AREA PROGRAMS CONFERENCE CALL)	
Item No.	Topics
1.	Roll Call
2.	Please mute phones or refrain from excess activity to help with communications. Please state your name and which "area program" you are from when you speak. Also, please do not place IPRS Core Team call on hold because of potential distraction to call discussion.
3.	<u>Upcoming Check-writes</u> (cut-off dates) June 7, 14
4.	<p><u>Agenda items</u></p> <p>There is a Checkwrite tomorrow. Two more checkwrites left (including tomorrow's) for the fiscal year.</p> <p>(Travis) Any questions about current or upcoming checkwrite?</p> <p>(No questions)</p> <p>Agenda Items.</p> <p><u>Retro Rate Adjustments Update (Mike Frost)</u></p> <ul style="list-style-type: none"> Community Support replacements went in this past weekend. You should see region 25 claims processed from this past weekend. An associated void region 97 corresponds to the replacements. (Jeanna –Catawba) – Some of our claims denied because of the allowed units. Is there a reason they would have seen that? (Mike) – We are looking into this. There were about 100 claims that had that issue. Right now we will research internally and then we will get back with you on the appropriate action to take. <p><u>Update to the Service Array (Cheryl McQueen)</u></p> <ul style="list-style-type: none"> Service Array has been updated and has been posted out on the website. All that was done this time was removed the SA Halfway House from the ASDWI and the ASTER pop groups. That procedure code should not be covered by those two pop groups. (Tom Western-Highlands) – What were the target pops? (Cheryl) – ASDWI and ASTER <p><u>Telemedicine (Cheryl McQueen)</u></p> <ul style="list-style-type: none"> Memo has been published by Medicaid. IPRS will put in and cover the telemedicine and telepsychiatry codes. We will be following the same policy and audits as Medicaid. You will be able to report these claims on the 837 by appending the GT modifier to appropriate codes. Go out to the Medicaid website for the memo and specifics. Once we are closer to the implementation we will be sending out an alert with all the information.

- Effective date of service will be 6/1/2007
- (Tom Western Highlands) – Will you add the GT modifier to the array of services?
- (Cheryl) – Yes, once all the changes have been made the codes with the GT will show up on the array of services. Array of Services will be updated on the IPRS website.
- (Tom Western Highlands) – Will you include the Q code, facility fee on the array of service?
- (Cheryl) – Yes, all the new codes will be included on the array of service.
- (Tom Western Highlands) – Will you publish the claims edits on those new procedure codes?
- (Cheryl) – Yes, once we get the audits established. The audit manual will be updated and posted out on the website.

CIS Provider Number and NPI

- DMA asked us to put this on the agenda. There are some Endorsed Providers who think that they do not have to provide NPI numbers for their Alpha-Suffix numbers. This is not true.
- Please let the Endorsed providers know that a NPI number must be supplied for all of their provider numbers, whether it is their core number or service level number. It is their decision if it is the same NPI number for their core number or if they get different NPI numbers for the service level numbers.

Beta Test for NPI

- Reminder to send in the files for Beta Testing
- Mecklenburg sent in a file that should have gone in this week for processing, but the file contained errors. Mecklenburg corrected and resubmitted the file Tuesday afternoon.
- Do not have any additional information for implementation date other than May of 2008.
- Have a tentative meeting set up with Medicaid to get more information end of June.

IPRS Questions

(Kelly Durham) – Any follow-up on Medicaid codes that need to be covered by IPRS. Family Planning and such.

(Cheryl) – No new information yet.

Rick DeBell – Wanted to remind everyone about closing out Pop Group requests. Remember since there only a few checkwrites left please send a memo stating

	<p>which Pop Groups you would like closed.</p> <p>(Donna – Onslow) Submitting adjusted claims that paid off IPRS and they were enhanced services on a non-Medicaid client. They denied on Medicaid RA and adjusted claim rejected unable to identify as paid or partially paid claim.</p> <p>(Cheryl) – What it was more than the 3404XXX. Part of the claim number is an indicator of who the financial payer was so you probably had a prefix of NCXIX and it should have been NCDMH. Since it paid out of IPRS. Just resubmit the adjustment claims with NCDMH as the financial payer and it should work.</p> <p>(Tom – Western Highlands) – Where can I find the new PSA contract template? I have heard that it has been finalized.</p> <p>(Cheryl) – Have not heard that it has been published yet but if it has been it would be on the DMH website. Look under Announcements or Publications. I have not heard that it has been totally approved as of yet. It may have been finalized but not yet approved. We will follow-up on the PSA contract.</p> <p><u>Medicaid Questions</u></p> <p>(Libby – Eastpointe) – Has the 1649 denial been corrected?</p> <p>(Cheryl) – Yes, it has been corrected.</p> <p><u>NON-IPRS Questions</u></p> <p>(Kim - Neuse) – In process of merging. Some providers have authorization after 7/1 under the current 3404XXX number. How do we assist them with ValueOptions?</p> <p>(Cheryl) – Forwarded the question to DMA. We will follow-up with DMA.</p> <p>(Tom – Western Highland) – Has Medicaid adjudicated the corrected community support claims?</p> <p>(Cheryl) – No, it was announced that it would be after June.</p> <p>(Sharlene- Albemarle) – Community Support rate Adjustment for dates of service 3/1 – 4/4 with checkwrite dates of 4/10-4/26. Are we responsible for submitting those or will the claims be re-done for us? We submitted them on the NCECS Web tool. Paid at 10 dollar rate instead of 15.24 and 12.82 rates.</p> <p>(Mike) – Go ahead and resubmit as a replacement claim and use the NCECS Web tool.</p> <p>(Sharlene – Albemarle) – Where can I find the Telemedicine bulletin?</p> <p>(Eric) - We will send out an alert when a bulletin is posted.</p> <p style="text-align: center;">Next Meeting</p>
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	<p>June 13, 2007</p> <p><i>For assistance with IPRS claims, adjustments, R2Web, access applications, etc. Call the IPRS Help Desk - 1-800-688-6696, ext. 53355 or 919-816-4355 M – F 8:00am - 4:30pm, excluding Holidays IPRS Question and Answer email address - iprs.qanda@ncmail.net</i></p>
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